



Call 24

Quick Reference Guide

Dial

Call 256-837-0150 or 800-666-2430 to begin.

Listen

Follow the voice prompts to navigate to your desired service. *Tip: You can skip ahead at any time by pressing the corresponding number.*

Enter

When prompted, enter your member number and PIN, followed by the # key.

1. Savings Information and Transactions

1. Recent Transactions
2. Recent Pending Transactions
3. Recent Deposits
4. Recent Withdrawals
5. Recent ACH Transactions
6. Dividends and Interest

2. Checking Information and Transactions

1. Recent Transactions
2. Recent Pending Transactions
3. Recent Deposits
4. Recent Withdrawals
5. Recent ACH Transactions
6. Recently Cleared Checks
7. Check Inquiry
8. Stop Payment

3. Credit Card Information

4. Loan or Mortgage Information

1. Loan Information and Transactions
 1. Loan History
 2. Recent Loan Payments
 3. Loan Payment Inquiry
 4. Dividends and Interest
2. Mortgage Information and Transactions
 1. Mortgage History
 2. Recent Mortgage Payments
 3. Dividends and Interest

5. Certificate Information and Transactions

1. Dividends and Interest
2. Recent Transactions

6. Transfers & Payments

7. Account Balances

8. Change PIN

9. To Repeat Information

Press 0 – Transfer to Member Contact Center



Membership required. Visit redfcu.org/join for details.

RFCU is federally Insured by NCUA.

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