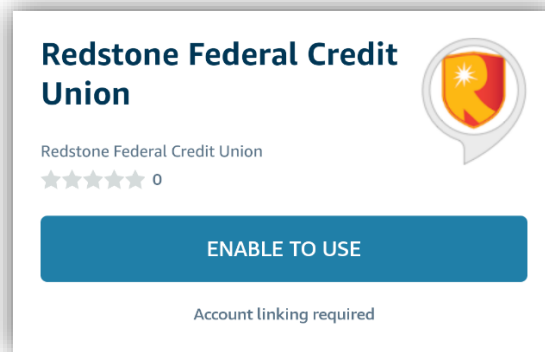




Alexa App Redstone Federal Credit Union Skill

To enable “Redstone Federal Credit Union” skill

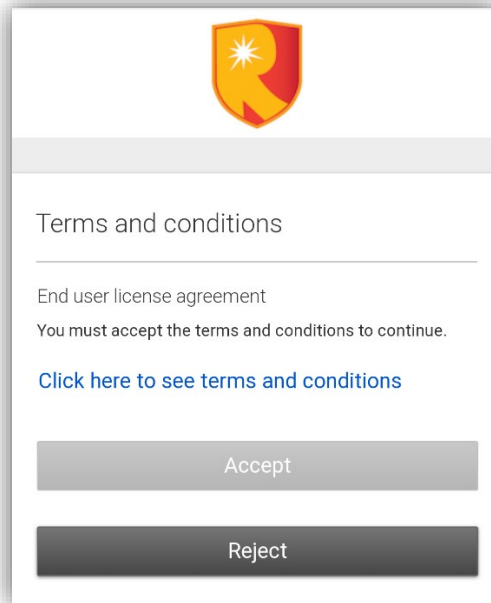
1. Skills can be enabled using the Alexa app. Once you locate the skill, click the Enable Skill button and proceed to Account Linking.



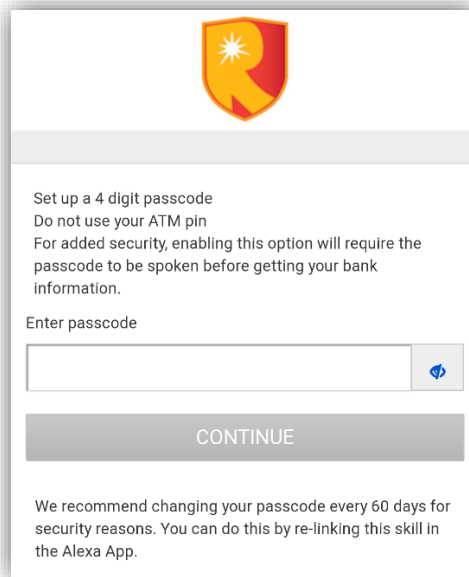
2. On the account linking page, the user must login with their Online Banking credentials and answer MFA (multifactor authentication).

A screenshot of the Redstone Federal Credit Union login page. At the top is the Redstone logo. Below it is a grey header bar. The main content area has the text "Log in to my account" followed by a horizontal line. Below this is a "Username" label and a text input field containing the word "Tester". Below that is a "Password" label and a text input field filled with dots. At the bottom is a dark grey button labeled "Login".

3. The terms and conditions must be accepted before creating a 4-digit PIN.



4. After accepting the terms, users must establish a 4-digit PIN, which is used with each Alexa session for authentication.



5. The service is ready to use by saying “Alexa, open up Redstone Federal Credit Union” and providing 4-digit pin to hear transactions.

Sample phrases to ask Alexa

Balances

- What is the balance for my savings account?
- What is the balance for my checking account?
- Tell me my balance for the account ending with 1234.
- Tell me my balance for Brighter Day Savings Account.

Transactions

- What are the transactions for my savings account?
- What are the recent transactions for my checking account?
- Show me the transactions for Brighter Day Checking Account.
- Tell me the transactions for my account ending with 1234.

Note: If you do not use Alexa for 30 days it will ask you to re-link your account because the token expired.