

# Redstone Federal Credit Union®

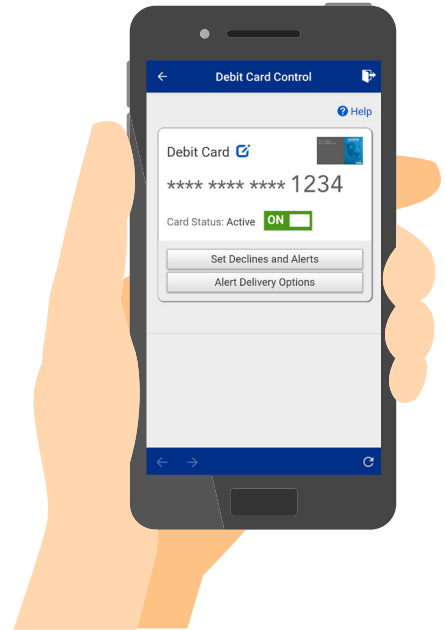
# Debit Card Control

## — User Guide —



## Getting Started

- Log into Redstone's online banking or mobile banking app with your **Username and Password**.
- In the Mobile Banking App select **Debit Cards** from the **More** screen, then click **Controls**. In Online Banking go to the **Debit Cards** tab and select **Controls**. Review and accept the **Terms and Conditions** for Debit Card Controls.
- Changing your card status from **On** to **Off** will block all transactions except for recurring payments.
- If you have more than one debit card on your account, you can give each card a nickname for easy identification. Click the **edit** next to the words **Debit Card** to edit the card name.



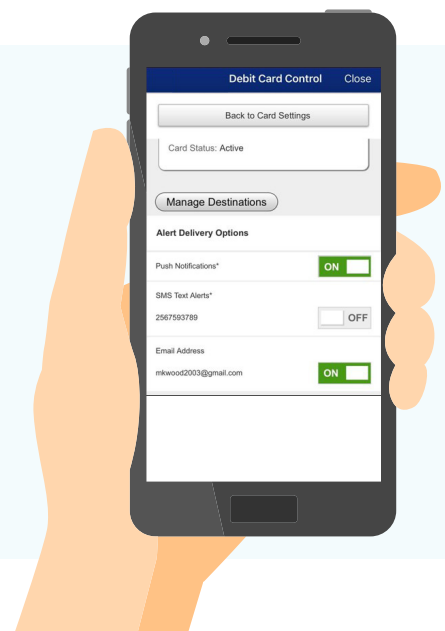
Note: You will not see Joint Owners. Joint Owners will use their own online banking account to view their cards.

## Alert Delivery Options

- Tap on **Alert Delivery Options** to update your phone number, email and push notification preferences.

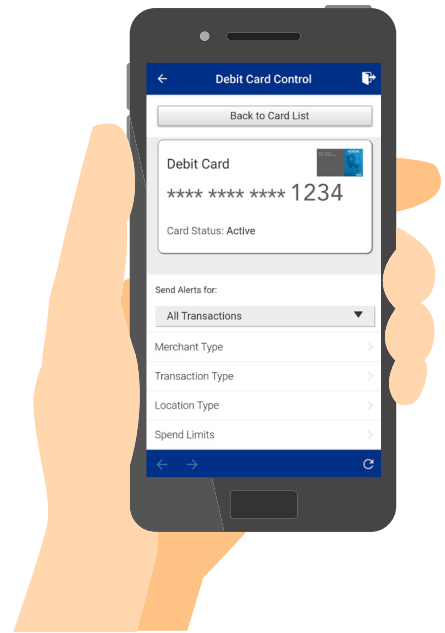
*Note – your phone number and email address must be configured in Online Banking in **Alerts and Notifications** under **Tools**. In the Mobile Banking App you may update by selecting **Alert Delivery Options** then **Manage Destinations** inside **Debit Card Controls**.*

- Click **Back to Card Settings** to return to main screen.

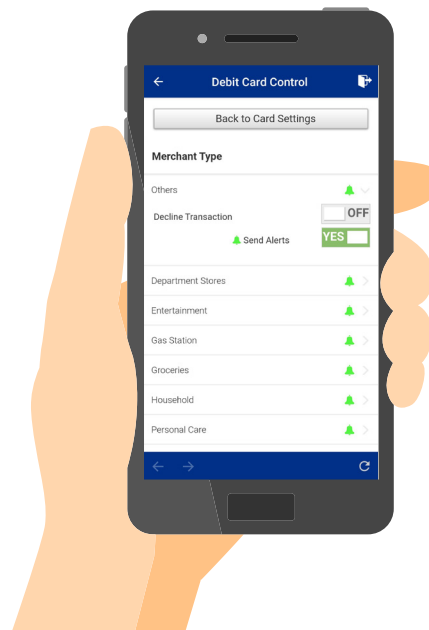
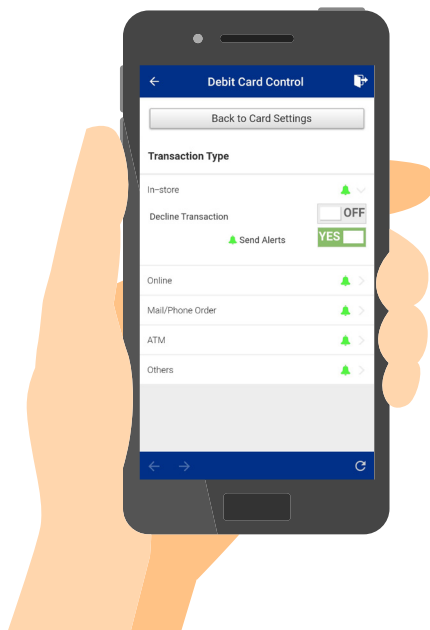


## Decline & Alert Options

- Tap on **Set Declines and Alerts** to configure your decline and alert preferences.
- Tap **Send Alerts for** to choose one of the three alert options:
  - **All Transactions** to automatically set all transactions to send alerts
  - **Blocked Transactions Only** will only send alerts when a transaction is blocked
  - **Preferred Transactions** if you only want to receive alerts for specific transactions.
- You can set declines and alerts based on: **Merchant Type**, **Transaction Type**, **Location Type**, and **Spend Limits**

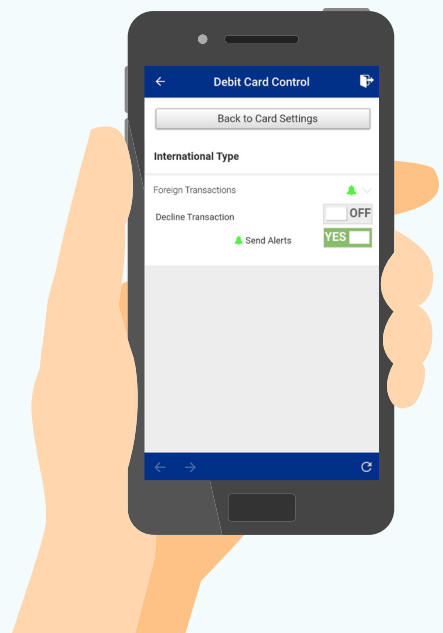


- To decline transactions based on merchant type or transaction type, move the **Decline Transaction** button from **Off** to **On** (it should turn green).
- If you have selected **Preferred Transactions** for your alert preferences, then you can receive alerts based on merchant type of transaction type by moving the **Send Alerts** button from **No** to **Yes** (it should turn green).



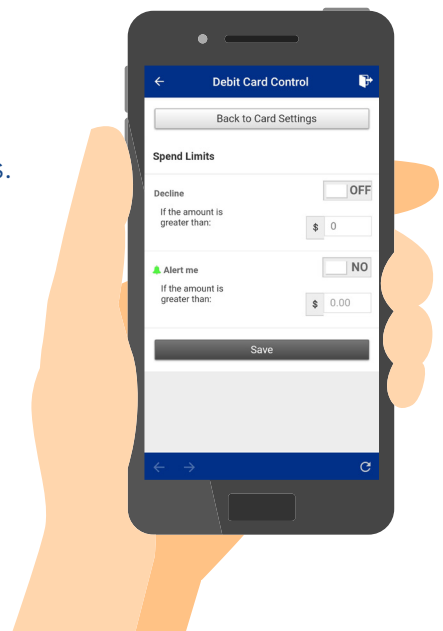
## Locations

- Tap on **Location Type** to configure your preferences for **Foreign Transactions** and/or **Regions**.
- To block foreign transactions and/or regions, move the **Decline Transaction** button from **Off** to **On**.
- If you have selected **Preferred Transactions** for your alert preferences, then you can receive alerts for **Foreign Transactions** and/or **Regions** by moving the **Send Alerts** button from **No** to **Yes**.
- Tap on **Alert Region** to block transactions or receive alerts for transactions made outside of a selected region.



## Spend Limit Options

- Tap on **Spend Limits** to configure your spend limit preferences.
- Move the **Decline** button from **Off** to **On** and enter a dollar limit to block transactions over a specified amount. Tap **Save**.
- Move the **Alert Me** button from **No** to **Yes** and enter a dollar limit to receive alerts for transactions over a specified amount. Tap **Save**.



Must have compatible mobile device to use service. Certain functions of the service may not be available for all transactions or at all times. Controls and alerts based on the location of mobile device or location of merchant may not apply appropriately in some transactions and in some card-not-present transactions. Must have checking account to obtain a debit card. Age and other restrictions may also apply. Standard wireless carrier text message and/or data rates and fees may apply; check with your provider for more information.

